

FILE IN E-04204A-06-0783



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ORIGINAL
ARIZONA CORPORATION COMMISSION

4700

UTILITY COMPLAINT FORM

Investigator: John La Porta

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 62430

Date: 8/10/2007

Complaint Description: 08A Rate Case Items - Opposed
 N/A Not Applicable

Complaint By: First: Last:
 Darwin Rakowsky

Account Name: Darwin Rakowsky

Home: (000) 000-0000

Street: [REDACTED]

Work: (000) 000-0000

City: Lake Havasu City

CBR:

State: AZ Zip: 86406

is:

Utility Company: Unisource ** Energy Services (UNS)

Division: [REDACTED]

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

CUSTOMER SENT THE FOLLOWING CORRESPONDENCE TO THE COMMISSION.

8/6/07

Arizona Corporation Commission
Consumer Services Section
1200 West Washington
Phoenix, AZ 85007

Arizona Corporation Commission

DOCKETED

AUG 10 2007

Ref: Docket # E-04204A-06-0783

DOCKETED BY	MR
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RECEIVED
2007 AUG 10 A 11:56
AZ CORP COMMISSION
DOCKET CONTROL

Dear Commissioners

Sometime ago I recall reading in our local newspaper the proposal of a rate increase of our electrical rates. The news article had a quote by an official from Unisource Energy Services that they needed the increase in electrical rates to pay for the construction of transmission lines to service new housing developments. This is absurd! The developers of new housing development should help defray the cost of new electrical services. Why should I an exisiting home owner help pay for someones electrical services? When I was in business and wanted to come out with a new product I didn't ask a customer or pay for the development and equipment to produce the product.

Thank you for all considerations
Darwin Rakowsky

[REDACTED]
Lk Havasu City, AZ 86506

End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

08/10/07-I sent the customer the following correspondence.

August 10, 2007

Mr. Darwin Rakowsky

[REDACTED]
Lake Havasu City, AZ 86406

Dear Mr. Rakowsky:

RE: UNISOURCE ENGERGY SERVICES - ELECTRIC DIVISION

Your letter regarding Unisource Electric will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") and will be made part of the record. The Commission will consider your comments before a decision is rendered in Unisource's rate application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,
John D. La Porta
Public Utilities Consumer Analyst
Utilities Division

CLOSED

End of Comments

Date Completed: 8/10/2007

Opinion No. 2007 - 62430
